

UNITED STATES OF AMERICA FEDERAL TRADE COMMISSION WASHINGTON, D.C. 20580

Robert Delaware MuckRock DEPT MR 55957 411A Highland Avenue Somerville, MA 02144-2516

FEB 1 4 2019

Re:

FOIA-2019-00346

Complaints re: Costco 50th Anniversary promotion

Dear Mr. Delaware:

This is in response to your request dated December 31, 2018 under the Freedom of Information Act seeking access to consumer complaints regarding the "Costco 50th Anniversary false promotion." In accordance with the FOIA and agency policy, we have searched our records on February 12, 2019.

We have located 1 responsive complaint that a consumer made to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. See The Lakin Law Firm v. FTC, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, or via email at FOIAAppeal@ftc.gov, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at 202-326-3355 or via e-mail at rgold@ftc.gov; or from the Office of Government Information Services via email at rgold@ftc.gov; or from the Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Christine Ford at 202-326-3352.

Sincerely,

Dione J. Stearns

Assistant General Counsel

Record # 1 / 102130812 / Consumer Sentinel Network Complaint					
Reference	102130812	Originator	(b)(6)		
Number:		Reference			
		Number:			
Language:	English	Contact Type:	Complaint		
Source:	Organization	DNC?:	No		
Comments:	Fake website offering \$75 coupon per family to celebrate Costco's 50th Anniversary IsVictim:false				
	Initial Means of Contact: Unknown				
Complaint	No				
disposition					
provided?:					
Complaint					
Disposition:					
Data		Load Date:	11/20/2018 10:13:24 PM		
Reference:					
Created By:	BBBST-USER	Created Date:	11/12/2018 12:00:00 AM		
Updated By:		Updated Date:			
Complaint	BBB Scam Tracker	Product	Shop-at-Home\Catalog Sales		
Source:		Service			
		Description:			
Amount		Amount Paid:			
Requested:					
Payment		Agency	External Agency		
Method:		Contact:			
Complaint	11/12/2018	Transaction			
Date:		Date:			
Initial Contact:		Initial			
C4-4-4-172-1		Response:			
Statute/Rule:		Law Violation:			
Topic:		Dispute with Credit			
		Bureau?:			
Dispute with		Dispute with			
Credit Bureau -		Credit Bureau -			
Responded?:		Resolved to			
Troop on a carr		Satisfaction?:			
Member of	No	Cross Border	No		
armed forces		Complaint?:			
or dependent?:		•			
Consumer Information					
Consumer					
Consumer		*************************************			
Small					
Business or					
Organization:					
First Name:		Last Name:			
Address 1:		Address 2:			
City:		State:			
Zip:		Country:			
-	<u> </u>	1			

Home Number:		Cell Number:			
Work Number:		Ext:			
Fax Number:		Email:			
Age Range:		Military Service			
		Branch:			
Soldier Status:		Soldier			
		Station:			
Reported By					
Consumer					
Small					
Business or					
Organization:					
First Name:	(b)(6)	Last Name:	(b)(6)		
Address 1:		Address 2:			
City:	(Cleansed: Lewiston)	State:	Idaho		
Zip:	(b)(6)	Country:	UNITED STATES		
Home Number:		Cell Number:			
Work Number:	(b)(6)	Ext:			
Fax Number:		Email:	(b)(6)		
Age Range:	20 - 29	Military Service			
		Branch:			
Soldier Status:		Soldier			
		Station:			
Subject					
Subject:	Costco-newyear.win	Normalized	Costco-newyear.win		
		Name:			
Address 1:		Address 2:			
City:		State/Prov:			
ZIP:		Country:	UNITED STATES		
Email:		URL:	http://costco-newyear.win/?djlbfbl		
Phone		Ext:			
Number:					
Subject ID		Subject ID			
Type:		Issuer State:			
Subject ID					
Issuer					
Country:					